

# Review of Advocacy for Vulnerable Adults fonds

1973-1987

RG 50

Brock University Archives

**Creator:** Task Force of the Review of Advocacy for Vulnerable Adults.

**Extent:** 1 metre of textual records (4 boxes)

**Abstract:** Fonds consists of working papers, research material and submissions compiled by the Task Force of the Review of Advocacy for Vulnerable Adults. The rest of the Task Force's work, including correspondence, minutes, and other administrative files, are at the Archives of Ontario.

**Materials:** Reports, articles, promotional material.

**Repository:** Brock University Archives

**Processed by:** Chantal Cameron

**Last updated:** September 2018

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**Preferred citation:** RG 50, Review of Advocacy for Vulnerable Adults fonds, 1973-1987, Brock University Archives, Brock University.

**Acquisition info.:** Material was donated by Sean O'Sullivan, Chairman of the Review of Advocacy for Vulnerable Adults, in 1987.

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### **Administrative history:**

The Review of Advocacy for Vulnerable Adults began its work in January, 1987, with Sean O’Sullivan as Chairman, Brian Bellmore as Counsel, and Ann Merritt as co-Counsel. Research was conducted by Robin Cox and Susan Milder. The task force was commissioned by the government in order to provide an independent and comprehensive review of the concept of advocacy, and to develop various options for the establishment of advocacy services. Vulnerable adult populations taken into consideration included the frail elderly, the developmentally disabled, and psychiatrically disabled. The review was described by the Attorney-General as “the first step on the road to a more effective and sensitive delivery of services to vulnerable adults in Ontario”. The Task Force was supported by three advisory groups representing consumers, providers of services, and affected Ministries. The findings were published in a report titled *You’ve Got a Friend: A Review of Advocacy in Ontario*, in August 1987.

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### **Scope and content:**

Fonds consists of working papers, research material and submissions compiled by the Task Force of the Review of Advocacy for Vulnerable Adults. Material was kept in the original order. The records are sorted alphabetically by assigned folder headings. The rest of the Task Force’s work, including correspondence, minutes, and other administrative files, are at the Archives of Ontario.

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### **Inventory:**

- 1.1 List of Contents. Contains a list of the folders available at Brock University, as well as a brief list of the material available at the Archives of Ontario.
- 1.2 Correspondence, 1987-1992. Contains correspondence between Sean O’Sullivan, Brock University, and the Archives of Ontario regarding the material compiled by the task force.
- 1.3 *You’ve Got a Friend: A Review of Advocacy in Ontario*. Report of the Review of Advocacy for Vulnerable Adults, 1987.
- 1.4 Acts, n.d. Contains photocopied excerpts from legal acts, including the Community Social Services Act, and Criminal Procedure, specifically the reporting of maltreatment of vulnerable adults.
- 1.5 Articles on Advocacy, 1983-1986. Includes *The Symbols and Meanings of Advocacy* by Neal Milner; *Rights Protection and Advocacy: the need to do more with less* by Freddolino and Appelbaum; *The Rising Tide of Patients’ Rights Advocacy* by Appelbaum; *Mental health advocacy: paradigm or panacea*; *Elderly*

*Health Advocacy Group: an integrative planning model of elderly consumers and service deliverers* by Ehrlich; *Families of Schizophrenics: a movement in jeopardy*; *Rights of Persons in Long-Term Care Facilities* by Snider and Howell; *Grassroots Advocacy for the Elderly in Small Rural Communities* by Arnold S. Brown; and *Self-Help Advocacy Movement: a promising peer-support system for people with mental disabilities* by Rhoades, Browning, and Thorin.

- 1.6 Bill 176: An Act to amend the Nursing Homes Act, 1986. Contains a copy of the complete act.
- 1.7 Advocacy/Case Management, n.d. Contains a typewritten document of a case study describing how the social services of case management and advocacy were utilized in the case of a pregnant woman who is moderately developmentally handicapped with limited verbal skills.
- 1.8 *Advocacy and the Developmentally Disabled, 1977*. Contains a copy of *Advocacy and the Developmentally Disabled*, edited by Anita Crosson.
- 1.9 *Advocacy for the Elderly in Small Rural Communities, 1985*. Contains a copy of an article by Arnold S. Brown, published in The Gerontologist.
- 1.10 *Advocacy for Nursing Home Residents in Ontario, 1985*. Contains a copy of a paper by Georgia A. Gerring.
- 1.11 Advocacy Resource Centre for the Handicapped, 1987. Contains comments on the Psychiatric Patient Advocate Program by Jane Plumb, President of the Advocacy Resource Centre for the Handicapped.
- 1.12 Alberta Social Services, 1985-1987. Contains promotional booklets by Alberta Social Services, including *Guardianship: an alternate voice for the dependent adult*; *Guardianship and the Dependent Adult*; *Physician's Guide to Guardianship and the Dependent Adult*; and *Considering Guardianship of an Adult*; a copy of the Dependent Adults Act by the Government of Alberta, 1985; a copy of a Dependent Adults Regulation by the Government of Alberta, 1985; flowcharts, graphs and statistics from the Office of the Public Guardian, Alberta Social Services; and a paper titled *The 1.5% Solution* by Melane Hotz, Public Guardian, Alberta Social Services.
- 1.13 Alliance for Children, Ontario, 1987. Contains promotional material, correspondence, a newsletter, and a course outline for Advocacy in the School and Community, offered by Seneca College.

- 1.14 Annual Report of the Provincial Auditor of Ontario, 1982, 1986. Contains a copy of the Audit Act (1982); the Annual Report of the Provincial Auditor of Ontario for the year ending March 31, 1986; and a commemorative booklet of the Office of the Provincial Auditor of Ontario titled *The First One Hundred Years*.
- 1.15 ARCH [Advocacy Resource Centre for the Handicapped], 1986-1987. Contains an extract from the inquest of John Dimun by Carla McKague, Counsel, and correspondence from the Advocacy Resource Centre for the Handicapped to government officials concerning advocacy in nursing homes and the Committee on Substitute Decision Making.
- 1.16 ARCH's Purpose and Goal, n.d. Contains a typewritten document outlining the group's purpose, goal, and short term objectives, as well as a brochure.
- 1.17 ARCH's Summary of Recommendations from Abella Study, 1984-1985, n.d. Contains a document titled *Access to Legal Services by the Disabled: ARCH's Summary of Recommendations from Abella Study*; a letter from ARCH to the Attorney General commenting on Judge Abella's report; and a report of a sub-committee to the Legal Aid Committee commenting on Judge Abella's report *Access to Legal Services by the Disabled*.
- 1.18 ARCH questionnaire, 1986. Contains completed questionnaires distributed by ARCH to Larry Grossman, M.P.P., and David Reville, M.P.P.
- 1.19 Association for Persons with Severe Handicaps, 1987. Contains newsletters for April and May, 1987.
- 1.20 Background notes on homes for the aged, n.d. Contains one page of typewritten notes.
- 1.21 Baycrest Hospital (Geriatric Hospital), 1984-1987. Contains a summary of hospital features and programs, an annual report (1985-1986), a brochure, and an article titled *The Geriatric Hospital: a new concept in the care of the elderly* by Morris Jesion.
- 1.22 Blind Organization of Ontario, 1986. Contains brochures on blindness and guide dogs; an issue of *The Third Eye* published by BOOST (Blind Organization of Ontario with Self Help Tactics); an article titled *The Evolution of Boost*; and a self-help book of the blind published by BOOST.

- 1.23 Case Management Bibliography, 1975-1981. Contains a bibliography of Case Management/Services Integration Literature.
- 1.24 Child and Family Service Advocacy, 1984-1987. Contains a profile of Les Horne, Child and Family Advocate with the Office of Child & Family Service Advocacy; a copy of his presentation to the Social Assistance Review; and a document titled *Planning for the Office of Child and Family Service Advocacy*.
- 1.25 Citizen Advocacy, 1987. Contains an article titled *Citizen Advocacy: Strategies for addressing human service needs in the community* by Mary Clare Tanguay.
- 1.26 Citizen Advocacy—Ottawa, 1984-1985, n.d. Contains brochures for Citizen Advocacy, a member of the United Way of Ottawa-Carleton; and newspaper articles featuring clients of Citizen Advocacy.
- 1.27 Citizen Advocacy & Protective Services for the Impaired and Handicapped, 1973. Contains excerpts from *Citizen Advocacy and Protective Services for the Impaired and Handicapped* published by the National Institute on Mental Retardation.
- 1.28 Cooperation with other Ministries, n.d. Contains a list of social programs and services provided by different government Ministries.
- 1.29 Concerned Friends of Ontario Citizens in Care Facilities, 1987. Contains a document titled *Rationale for establishing Advocacy Ontario*; a list of four principles proposed to improve communication and information exchange between Concerned Friends and Extendicare Nursing Homes; and research material gathered by Concerned Friends.
- 1.30 Consumer Advisory Committee, 1986. Contains an article titled *The Symbols and Meanings of Advocacy* by Neil Milner.
- 1.31 The Corporation of the City of Windsor, 1986. Contains a submission to the Social Assistance Review Committee from the City of Windsor, October 29, 1986.
- 1.32 In the County Court of Lanark, 1982. Contains the judgement in the case of Ronald Clark and Justin Clark, as well as the closing statement in the case by David Baker, Solicitor for Justin Clark.
- 1.33 District Health Councils, 1977-1987. Contains *The Planning Function of District Health Council: a report of the Ontario Council of Health* (1977); and a document from the Ontario Ministry of Health on the role of district health councils.

- 1.34 Elderly Health Advocacy Group, 1983. Contains an article by Phylis Ehrlich titled *Elderly Health Advocacy Group: an integrative planning model of elderly consumers and service deliverers*.
- 1.35 Etobicoke Social Development Council, 1984-1987. Contains a report titled *Elder Abuse: a shared problem* by the Toronto Mayor's Committee on Aging; news clippings on elder abuse; a bibliography on abuse of the aged; and an information sheet on Needs of the Elderly Committee, a committee established by the Etobicoke Social Development Council in 1972.
- 1.36 Extendicare Health Services, 1987. Contains a comparison of Extendicare nursing home rates between the provinces; and a submission to the Standing Committee on Social Development by the Ontario Nursing Home Association concerning amendments to the Nursing Homes Act.
- 1.37 Facilities for the Developmentally Handicapped, n.d. Contains a list of MCSS [Ministry of Community and Social Services] facilities for the developmentally handicapped, including those operated directly by MCSS and those operated by independent boards.
- 1.38 Families of Schizophrenics, 1986. Contains a copy of an article titled *Families of Schizophrenics: a movement in jeopardy*.
- 1.39 Federal-Provincial Cost-Sharing, n.d. Contains a document outlining the conditions under which a program may qualify for cost-sharing.
- 1.40 *Gaps in Services to Adults with Mental Retardation in Ontario: a survey of adult protective workers*. The Ontario Association for the Mentally Retarded, 1985.
- 1.41 Guardianship, 1987. Contains a list of suggested questions for site visits.
- 1.42 *Guide for Disabled Persons to Ontario Government Programs & Services*. Office for Disabled Persons, 1987.
- 1.43 Health and Social Service Strategies for Ontario's Seniors, 1986. Contains a copy of *A New Agenda: Health and Social Service Strategies for Ontario's Seniors*, Ministry for Senior Citizens' Affairs.

- 1.44 Hierarchy of Advocacy Needs, 1987. Contains a draft regarding Hierarchy of Advocacy Needs, prepared as an outline for discussion between York Support Services Network and Father O'Sullivan.
- 1.45 Human Rights, 1981-1986, n.d. Contains a copy of the Human Rights Code (Ontario); brochures published by the Ontario Human Rights Commission; *Life Together: a report on Human Rights in Ontario*; a booklet on employment applications forms and interviews; and the Ontario Human Rights Commission Annual Report, 1985-1986.
- 1.46 Human Rights Commission, 1987. Contains a two page document on the purpose, organization and procedures of the Human Rights Commission.
- 2.1 Information required regarding State Advocacy Programs, 1983-1987. Contains documents from the Office of Elder Affairs in the Commonwealth of Massachusetts; and typewritten notes from a meeting with Steven Schwartz in June 1987 containing comments on the advocacy model.
- 2.2 Initial report of the sub-committee on the disabled & handicapped of the standing committee, 1987. Contains a copy of *Challenge: putting our house in order*, the initial report of the sub-committee on the disabled and the handicapped.
- 2.3 *Interim Report on the Estates of Persons Incapable of Managing their Property*. Ministry of the Attorney General, 1985.
- 2.4 *The Interministerial Guardianship Project Report*. A discussion paper prepared for the Ministry of Community and Social Services, Ministry of Health, 1984.
- 2.5 *Inventory of Ontario Government Programs and Services for Disabled Persons*. Secretariat for Disabled Persons, 1986.
- 2.6 Job description of community relations workers, 1985-1987. Contains a job description used to hire community relations workers, a circular letter on the community relations program, and a brief expansion on the goals and objectives defined in the letter.
- 2.7 Law and Mental Retardation, 1977. Contains a copy of *A Balanced Multi-Component Advocacy/Protection Schema* from the monograph series Law and Mental Retardation.

- 2.8 Manson's Evaluation Committee, 1987. Contains a request for proposals re: evaluation of the psychiatric patient advocate office from Allan Manson; and a list of names and addresses for soliciting submissions.
- 2.9 Material from Concerned Friends, 1980-1987. Contains news releases; a summary report titled *Advocacy Organizations for Nursing Home Residents: a national study*; a report titled *Protection and Advocacy in the United States: the first three years*; correspondence; a statement of principles of the Ontario Coalition for Nursing Home Reform; news clippings; and an excerpt from *Guide to Development of Protective Services for Older People*.
- 2.10 Material from Robin Cox, 1987. Contains a booklet on programs and services offered by the Ministry of Community and Social Services; a report by Robin Cox titled *Volunteer Advocacy in Ontario: a survey of voluntary associations* and *Report on the Organization of the Ministry of Community and Social Services*; and a list of social programs and services provided by different government Ministries.
- 2.11 Material from Robin Harris, 1987. Contains a report by Robin Harris titled *The Advocacy Alliance: a first attempt in the U.K.*; and a project paper by Bob Sang and John O'Brien titled *Advocacy: the U.K. and American experiences*.
- 2.12 Mental Health Advocacy, 1983. Contains an article titled *Mental health advocacy: paradigm or panacea?*
- 2.13 Mental Health Centre, Penetanguishene, n.d. Contains a summary of the Centre's purpose and structure.
- 2.14 Ministry of Community and Social Service, 1983. Contains program guidelines for the adult protective service worker from the Ontario Ministry of Community and Social Services; and a discussion paper on Guardianship, Service Coordination/Case Management and Advocacy.
- 2.15 Ministry of Correctional Services, 1986. Contains the Annual Report for 1986.
- 2.16-2.17 Ministry of Health, 1987. Contains a submission by the Ministry of Health to the Review of Advocacy for Vulnerable Persons in Ontario, with related articles.
- 2.18 Models of Mental Health Advocacy: a comparative analysis, 1981. Contains a dissertation by Ruth Willetts titled *Models of Mental Health Advocacy: a comparative analysis*.



- 2.19 New Jersey Advocacy Models, 1986-1987. Contains notes on the New Jersey Advocacy Models; an organizational chart for the division of advocacy for the developmentally disabled; a series of brochures for the Disability Law Series; the final report of the Evaluation of the Quality of Services Provided to Clients of the Division of Advocacy for the Developmentally Disabled submitted to the State of New Jersey, Department of the Public Advocate; a description of duties for a field representative of the Department of the Public Advocate; and a 1986 Annual Report of the New Jersey Department of the Public Advocate and Office of the Public Defender.
- 2.20 New Jersey Department of Civil Service, 1985-1987. Contains a booklet with legislation on the mandatory reporting of adult abuse, nursing home patients' bill of rights, and boarding home residents bill of rights; manuals for visitors to the elderly; descriptions of duties for Public Advocate Field Representatives and Assistant Deputy Public Advocates; a report titled *Investigation of the Circumstances Surrounding the Death of Elizabeth S., a patient at Greystone Park Psychiatric Hospital*; and a 1985 Annual Report for the Department of the Public Advocate.
- 2.21 Niagara District Health Council, 1986. Contains a discussion paper titled *Services for the Young Physically Disabled in Niagara and Niagara's Health Action Plan for the 1980's*.
- 2.22 Notes on Handicapped Clients, 1987. Contains notes on Ministry of Community and Social Services' Policy of deinstitutionalizing developmentally handicapped clients and notes on the International Year of the Disabled Persons and the Decade of Disabled Persons.
- 3.1 Oak Ridge: A Review and an Alternative, n.d. Contains a report on Oak Ridge, a maximum security facility for mentally disordered men in Ontario.
- 3.2 Office of Child & Family Service Advocacy, 1986-1987. Contains a profile of Les Horne, Child and Family Advocate with the Office of Child & Family Service Advocacy; a copy of his presentation to the Social Assistance Review; and a document titled *Planning for the Office of Child and Family Service Advocacy*.
- 3.3 The Ombudsman, Ontario, n.d. Contains excerpts from *Advocacy and Empowerment: Mental Health Care in the Community* by Stephen Rose and Bruce Black.

- 3.4 Ombudsman for the Institutionalized Elderly (New Jersey), 1987, n.d. Contains a booklet with legislation on the mandatory reporting of adult abuse, nursing home patients' bill of rights, and boarding home residents bill of rights; an organizational chart of the Office of the Ombudsman for the Institutionalized Elderly; financial account justification summaries; and a summary of the objectives, jurisdiction and authority of the Office of the Ombudsman for the Institutionalized Elderly.
- 3.5 On Our Own (Ontario Patients' Self-Help Association), 1986, n.d. Contains information sheets about On Our Own; an article titled *Patient Advocate Office: good intentions aren't enough* by Pat Capponi; and an annotated index of back issues of *Phoenix Rising*.
- 3.6 The Ontario Advisory Council on Senior Citizens, 1985-1986. Contains an annual report.
- 3.7 The Ontario Advisory Council on the Physically Handicapped, 1986-1986. Contains an annual report.
- 3.8 Ontario Association for the Mentally Retarded (OAMR), Toronto, 1985. Contains the final report of the investigation of complaints regarding the Muskoka Centre in Gravenhurst by the OAMR.
- 3.9 Ontario Association of Professional Social Workers, 1986. Contains an executive summary of a position paper by the Association titled *Health and Social Care for the Elderly*.
- 3.10 Ontario Extended Care Program, 1987. Contains a chart providing data on the residents of Ontario Homes for the Aged and Nursing Homes.
- 3.11 Ontario Friends of Schizophrenics, 1985. Contains tips for letter writing when advocating on behalf of a friend or family member with schizophrenia; a list of recommended reading; and a presentation by Peter Turner titled *A Partnership for Progress: the way ahead for the families and the professionals*.
- 3.12 The Ontario Hospital Association, 1982-1984. Contains *Guidelines for the Protection of Patients and Residents in Health-Care Facilities*; *Guidelines for the Management of Patients' Financial Affairs*; and *Restraints and Leaves of Absence: guidelines for developing policy*.

- 3.13 Ontario Ministry of Community and Social Services, 1986. Contains news releases from the Ministry.
- 3.14 Ontario Ministry of Health, 1985-1986. Contains an annual report.
- 3.15 Ontario Nursing Home Association, 1985. Contains an active and commercial membership list.
- 3.16 Ontario Society for Autistic Citizens, 1987. Contains a submission to the Review of Advocacy for Vulnerable Adults from the Ontario Society for Autistic Citizens.
- 3.17 Ottawa Council for Low Income Support Services, 1986. Contains a report titled *An Uncertain Future: the consequences of social assistance and housing policies for women and their older children* by Jane Beauchamp with the staff of the Ottawa Council for Low Income Support Services.
- 3.18 Patient Care Classification, n.d. Contains a photocopy of *Patient Care Classification* by the Ministry of Health.
- 3.19 Patients' Rights, 1987. Contains a copy of a discussion paper by the Progressive Conservative Caucus of Ontario titled *Patients' Rights: building a more balanced system*.
- 3.20 Patients' Rights Advocacy, 1986. Contains a copy of an article titled *The Rising Tide of Patients' Rights Advocacy* by Paul Appelbaum.
- 3.21 Patients' Rights Association, 1980-1987. Contains a position paper by the Association titled *Ontario's Health Care System in the 80's and Beyond*; comments on the need for the function of the Patient Advocate; newsletters by the Association; a submission to the Health Professions Review; case histories compiled by the Association; response of the Patients' Rights Association to "Legal and Procedural Issues Associated with the Self-Regulation of Health Professionals"; brochures and booklets.
- 3.22 Patterns of Support, 1986. Contains a report prepared for the Ministry of Housing titled *Patterns of Support: the use of support services among senior citizen public housing tenants in Ontario* by Margaret Denton and Christine Davis.

- 3.23 Patterns of Support, 1987. Contains a report prepared for the Ministry of Housing titled *Patterns of Support: the use of support services among family public housing tenants in Ontario* by Margaret Denton and Christine Davis.
- 3.24 Pennsylvania Advocacy Model, 1980-1987. Contains typewritten notes on the Pennsylvania Advocacy Model; a preliminary assessment of the Rights Advisor Program at Harrisburg State Hospital; a client representative program description; a first year assessment of the Right Advisor Program at Harrisburg State Hospital; complaint processing procedures; and an article from *Psychiatric Quarterly* titled *The Patients' Rights Representative Program: Design of an Ombudsman Service for Mental Patients*.
- 3.25 A Place on Earth, 1982. Contains a copy of *A Place on Earth* by Betty Jane Wylie, with an inscription by the author on the title page.
- 3.26 Provider Advisory Committee, 1980-1986. Contains articles, including *Mental health advocacy: paradigm or panacea*; *Consent to treatment—the principles, the provincial statutes and the Charter of Rights and Freedoms*; *Autonomy: concepts and misconceptions*; *Rights Protection and Advocacy: the need to do more with less*; *The Symbols and Meanings of Advocacy*; *Elderly Psychiatric Patients in Institutions—implications of the Canadian Charter of Rights and Freedoms*; *Patient Advocates: how managers can work with them*; *Small hospitals will have to redefine their role*; and *Volunteer Community Representatives as Ombudsmen for the Elderly in Long-Term Care Facilities*.
- 3.27 Psychiatric Patients Advocate Office, 1987, n.d. Contains an article titled *Patient Advocacy: the Ontario experience*; and English and French copies of the first report of the Psychiatric Patient Advocate Office.
- 3.28 Psychiatric Patient Advocate Office, 1982-1987. Contains a statement to the Evaluation Committee for the Psychiatric Patient Advocate Office from the Advocates Incumbent; a job description for psychiatric patient advocate; a request for proposals re: evaluation of the psychiatric patient advocate office from Allan Manson; comments from the Advocacy Resource Centre for the Handicapped about the evaluation of the Psychiatric Patient Advocate Program; a report by the Guardianship Committee titled *Guardianship: Unity in Diversity*; an interim report on the estates of persons incapable of managing their property by the Ministry of the Attorney General; and the first report of the Psychiatric Patient Advocate Office.

- 3.29 Queen Street Mental Health Centre, 1983-1987. Contains the goals and objectives of the Centre; mission statement; annual report (1985-1986); statistics from the study of blocked beds at the Centre; a diagram of the administrative structure; a fact sheet; facts and figures from the Centre from April 1984 to March 1986; a handbook for patients and relatives; and brochures on out-patient and community services.
- 4.1 Rehabilitation Literature, 1986. Contains an article titled *Self-Help Advocacy Movement: a promising peer-support system for people with mental disabilities* by Rhoades, Browning and Thorin.
- 4.2 Report of the Advisory Committee on Substitute Decision Making for Mentally Incapable Persons, 1987.
- 4.3 Report on the Office of Child & Family Service Advocacy, 1986-1987. Contains a report, organization chart and description of the Ministry of Health, and a reading list on advocacy.
- 4.4 Report on the Organization of the Ministry of Community and Social Services, 1987. Contains a report and a photocopied booklet of the programs and services of the Ministry of Community and Social Services.
- 4.5 Report of the Parliamentary Committee on Equality Rights, 1985. Contains a copy of the report *Equality for All*.
- 4.6 Report of the Special Committee on the Disabled & the Handicapped, 1985. Contains a report titled *Obstacles: recommendations formulated and progress assessed by the Special Committee on the Disabled and the Handicapped*.
- 4.7 Research material—Susan Milder, 1982-1987. Contains *Further Explorations of Advocacy Models for the Mentally Disabled: executive summary* prepared by Human Services Research Institute; and *A Review of the Literature of Advocacy Programs in the United States and Great Britain* submitted by Susan Milder.
- 4.8 Review of the Literature of Advocacy Programs in the U.S. and Great Britain, 1987. Contains *A Review of the Literature of Advocacy Programs in the United States and Great Britain* by Susan Milder.
- 4.9 Review of the Mental Health Service System in Metropolitan Toronto, 1987. A report prepared for the Canadian Mental Health Association, Metropolitan Toronto Branch.

- 4.10 Rights and Advocacy for Retarded People, 1983. Contains excerpts from the book *Rights and Advocacy for Retarded People* by Stanley Herr.
- 4.11 Rights for Persons in Long-Term Care Facilities, 1986. Contains a letter to the editor of the Journal of the American Geriatrics Society by Ruth Snider and Mary Howell.
- 4.12 Rights Protection and Advocacy, 1984. Contains several articles, including *Rights Protection and Advocacy: the need to do more with less*; *The Rising Tide of Patients' Rights Advocacy*; *Mental Health Advocacy: paradigm or panacea?*; and *Self-Help Advocacy Movement: a promising peer-support system for people with mental disabilities*.
- 4.13 Robin Cox—What is Advocacy? Contains an article titled *What is Advocacy?* dated May 27, 1987.
- 4.14 The Role of Case Management, 1982. Contains an article titled *Improving the Quality of Community Care for the Chronically Mentally Disabled: the role of case management* by James Intagliata.
- 4.15 Senior Citizens Affairs, 1987. Contains a document titled "*One-stop shopping*", or, *an Integrated Approach to Community Health and Social Services*, consultation tour, winter 1987. Prepared by the Office for Senior Citizens Affairs.
- 4.16 Status Report on the Implementation of the Abella Report, 1986. Contains an updated status report on the implementation of the Abella Report.
- 4.17 Submission by the Ministry of Health, 1987. Contains the submission by the Ministry of Health to the Review of Advocacy for Vulnerable Persons in Ontario.
- 4.18 Submission to RAVA [Review of Advocacy for Vulnerable Adults], 1987. Contains a typewritten submission to the Review, dated June 18, 1987.
- 4.19 Summary Report of the Pilot Project on Guardianship & Protective Services, 1973, 1981. Contains the Summary Report (1973), and *Directions for Development in the Adult Protective Service Program* by the Ministry of Community and Social Services (1981).
- 4.20 The Symbols and Meanings of Advocacy, 1986. Contains *The Symbols and Meanings of Advocacy* by Neil Milner.

- 4.21 Toronto Mayor's Committee on Aging, 1984-1985. Contains reports of the Committee, and publications of the San Francisco Consortium for Elder Abuse Prevention, including a history and description, a community outreach booklet, and elder abuse in the Asian community.
- 4.22 U.S. Advocacy Program, 1987. Contains a summary of the provincial auditor's office in Ontario; a definition of vulnerable adults; and two directories of mental health advocacy offices in the United States.
- 4.23 Volunteer Advocacy in Ontario: a survey of voluntary associations, 1987. Contains copies of a report by Robin Cox.
- 4.24 Whitby Psychiatric Hospital, 1986-1987. Contains brochures advertising the services of the Whitby Psychiatric Hospital and a fact sheet.
- 4.25 Manual: Learning from Citizen Advocacy Programs (Georgia Advocacy Office), 1987.